



# Leffler.Support

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# 1. Leffler.Support Knowledge Base

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## 2. Remote Support

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### 2.1 Remote Support

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1. [MeshCentral](#)
  2. [TeamViewer](#)
  3. [ScreenConnect](#)
- [Android Phone](#)

## 2.2 Android Phone

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Download the MeshCentral Android App [HERE](#)

1. Open MeshCentral Agent
2. Hit "Set up server"
3. Allow camera (you can choose always or only this time doesn't matter, it's just to take a picture of the QR Code below)
4. Scan the QR Code Below
5. Hit OK, when asked "setup to: mesh.leffler.support?"
6. Now hit connect
7. Allow access to files if/when prompted

QR Code

## 2.3 MeshCentral

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## 2.4 ScreenConnect

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1. Go to [lefflermedia.screenconnect.com](https://lefflermedia.screenconnect.com) by clicking the link or typing it in your URL bar
2. I will provide you with the support code

## 2.5 TeamViewer

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### 2.5.1 Preferred option

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Click [THIS](#) link and download and run the "TeamViewer QuickSupport"

### 2.5.2 Option 2

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Go to [TeamViewer.com](https://www.teamviewer.com) and scroll down to "TeamViewer QuickSupport" like the picture below, then download and run the EXE, once you've ran it I need the ID number and password



## 3. Webhosting

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### 3.1 Webhosting

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Here is a basic KB for webhosting related issues

## 3.2 Website not updating after change

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If your website updates haven't been shown make sure to reload the page at least twice by hitting ctrl+r in the browser. Also incognito mode is great as well. If using Chrome hit ctrl+shit+n and then go to your site



<https://kb.leffler.support/>